



Hear and Say

We open up worlds for deaf children



Towards Listening and Spoken language for Children with Hearing Loss:

REMOTE MODELS OF PARENT AND PROFESSIONAL EDUCATION

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Listening and Talking Connects People



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Three Arms of Hear and Say



Hear and Say Children and Families

- Auditory-Verbal Therapy
- Auditory (re)habilitation
- Audiology
- Social Skills
- Education Support



Hear and Say Research and Innovation

- Evidence-based clinical practice



Hear and Say WorldWide

- Professional Training and Education
- Parent Education



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Australia: A little fish in a big Asian sea

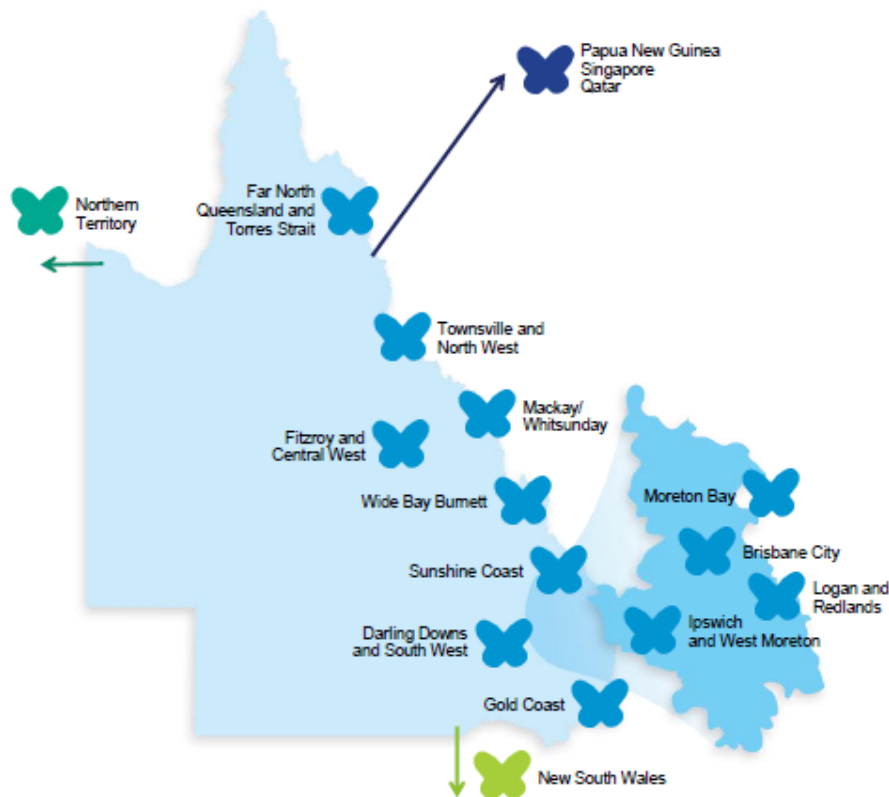


Where is Hear and Say in Australia?



Hear and Say reaches families in every part of Queensland and beyond

As at November 2013



Queensland

Brisbane City
Darling Downs and South West
Far North Queensland and Torres Strait
Fitzroy and Central West
Gold Coast
Ipswich and West Moreton
Logan and Redlands
Mackay/Whitsunday
Moreton Bay
Sunshine Coast
Townsville and North West
Wide Bay Burnett

Northern Territory

New South Wales

International

TOTAL
600+



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Modes of Delivery

- ❑ Face-to-face/On-Campus
 - Audiology
 - AV Therapy
 - Professional Education and Training
 - Parent Support
- ❑ eMPower Program
 - eAudiology
 - eAVT
 - eTraining and Education
 - eParent Support
 - eAlumni

eMPOWER Model *Opening worlds through the Internet*

eAudiology	Audiology services (including diagnostics and MAPping) provided remotely via a dedicated medium
eAVT	Auditory-Verbal Therapy (parent guidance and coaching) provided by web video-conferencing medium
eTraining and Education	Hear and Say WorldWide professional training and education programs provided online through a dedicated medium
eAlumni	Communication, education, advocacy and peer support using online tools such as social media
eParent Support	Parent education and peer support through web-based presentations and parent log-in site

Videos:

- ❑ eAudiology
- ❑ eAVT

Zoe's first sounds: Tears and smiles of joy!



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eAVT Program

- ❑ From Brisbane, Cairns and Toowoomba
- ❑ Weekly Skype link-up with families
 - Lesson planning with parent/s
 - Lesson run with child/parent/Auditory-Verbal Therapist
- ❑ Twice yearly visits to families by AV Therapist
 - Home visit/lesson/family meeting
 - Inclusive Setting visit
- ❑ Twice yearly family visits to Brisbane
 - Term 2 and Term 4 (eAVT Intensive)
- ❑ Resource boxes
- ❑ Currently 50 families

Bridging the Tyranny of Distance



Children and Families

- ❑ Auditory-Verbal Early Intervention
 - Face-to-face
 - eAVT
- ❑ Audiology Services
 - Face-to-face
 - eAudiology
- ❑ Additional Services
 - School Support Program
 - Auditory habilitation
 - Microtia and Atresia Program
 - Social Skills programs
 - Parent Education
 - Social Worker and Psychologist

Hear and Say WorldWide e-Learning Program

training more **Auditory-Verbal Therapists**

The screenshot shows a JoinNet online session window. The main area is a whiteboard with a yellow background. The whiteboard content includes:

Task 1

In the space below, sketch the ear. Show:

- o The anatomy of the ear
- o The transmission of sound and
- o The tonotopic organisation of the cochlea

Below the text is a hand-drawn diagram of the ear. The diagram shows a cross-section of the ear with a horizontal line representing the cochlea. A vertical arrow labeled '4' points to the top of the cochlea, and another vertical arrow labeled '500Hz' points to the bottom of the cochlea. The word 'high' is written below the diagram with an arrow pointing to the top of the cochlea.

On the left side of the whiteboard, there is a list of participants:

- *KIRSTY MACKENZIE
- Megan Hastie
- Carolyn Evans
- Claire Radford
- Rita Sutherland
- Deryse Bainbridge
- Nina Maksimovic

At the bottom of the whiteboard, there are seven small video thumbnails for each participant. The system tray at the bottom shows the time as 4:22 PM on 21/07/2011.

Teacher's desktop: the duel screen approach



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Professional Education and Training: UQ Centre for Hypersonics launched Hear and Say WorldWide



Face to face training programs since 2000



Reached 23 countries by 2014

❑ **ABOUT HEAR AND SAY WORLDWIDE**

- ❑ Professional education, training and supervised mentoring
- ❑ Parent education and support
- ❑ Listening and Spoken Language programs for children with typical hearing to accelerate learning
- ❑ National and International Conferences
 - Listening, for Learning, for Life
 - Microtia and Atresia
- ❑ Specialised Short Courses
- ❑ Professional Portal
- ❑ Resources
 - Parent programs (eBooks)
 - Listen Little Star (0-12 months)
 - Listen and Shine (1-2 years)
 - Listen and Sparkle (2-3 years)
 - Listening, for Learning, for Life (developmental curriculum and IEP software)

www.hearandsayworldwide.com



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PROFESSIONAL AND PARENT EDUCATION AND TRAINING FOR LISTENING AND SPOKEN LANGUAGE SPECIALTIES: Face to Face and eLearning

4 Levels Available	Target Audience	Accreditation	Time
Preliminary	Parents and Community	Certificate	32 hours
Foundations	Parents and Professionals	Certificate or Graduate Certificate*	40 hours
Advancing Skills	Professionals	Certificate or Graduate Certificate*	40 hours
Extending Skills and Translational Research	Advanced Professionals	Advanced Certificate	40 hours

From power to empowerment

“19th and 20th centuries were, in many ways, a battle for power.

This century is the battle to enable
EMPOWERMENT (education) –

IF we are able to figure out how to **share.**”

(Clark G. Winter Jr, Chief Global Investment Strategist, Global Wealth Management, Citigroup, U.S. - Davos Economic Forum, Jan 2007)

FUTURE PLANS

- ❑ Extend our Hear and Say WorldWide Partnerships
- ❑ Global collaboration is instantaneous through a “people cloud”



MORE CHILDREN LISTENING AND SPEAKING

Contact Details

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